

# Training Credits

Training Credits provide a convenient way to purchase and manage Palo Alto Networks authorized instructor-led training (ILT) courses. They're a Palo Alto Networks services product that can be purchased through NextWave resellers and are redeemable through any participating Palo Alto Networks Authorized Training Partner (ATP) worldwide. Customers are provided with a Training Credits ID number and program guide to assist with the redemption process. When ready, customers may consult with ATPs for course availability and provide the Training Credits as a form of payment. Prior to enrollment, the credits will be confirmed by Palo Alto Networks, scheduled for usage, and debited upon completion of training. Customers have up to 12 months to use their Training Credits as needed.

## Training Credits Benefits

- Convenient way to purchase and manage training worldwide.
- Broad ecosystem of ATPs.
- Option of a full 12 months to complete training.
- Up-front budgeting, reducing ad hoc funding.
- Complement to Support and Consulting Services to provide customers with the strongest security posture.
- Flexible spending for evolving requirements.

## Determining the Number of Training Credits to Purchase

Prices for ILT courses will vary by ATP and region. To determine how many credits to purchase, contact your sales representative or a local ATP to assist with a needs assessment and estimation. A team's current skill set, security challenges, products, and solutions will help determine which authorized ILT courses are most appropriate. You'll find current ILT course offerings and role-based course recommendations on our [website](#).

Architect Level	Network Security Architect (FY 26)	Security Operations Architect (FY26)	Cloud Security Architect (FY26)
Specialist Level	<ul style="list-style-type: none"> <li>Network Security Analyst ✓</li> <li>SD-WAN Engineer (Q4)</li> <li>Security Service Edge Engineer ✓</li> <li>Next-Generation Firewall Engineer ✓</li> </ul>	<ul style="list-style-type: none"> <li>XSIAM Analyst ✓</li> <li>XSIAM Engineer ✓</li> <li>XSOAR Engineer (Q4)</li> <li>XDR Analyst ✓</li> <li>XDR Engineer ✓</li> </ul>	<ul style="list-style-type: none"> <li>Cloud Security Engineer (FY26)</li> </ul>
Professional Level	<ul style="list-style-type: none"> <li>Network Security Professional ✓</li> </ul>	<ul style="list-style-type: none"> <li>Security Operations Professional ✓</li> </ul>	<ul style="list-style-type: none"> <li>Cloud Security Professional ✓</li> </ul>
Foundational Level	Cybersecurity Practitioner ✓		
	Cybersecurity Apprentice ✓		

Figure 1. Current ILT courses and certification

To explore digital learning, ILT, and certifications, visit our [Education Services page](#).

## Getting Started with Training Credits

After purchasing Training Credits, customers will receive a welcome email from the Palo Alto Networks Training Credits Administrator, providing a Training Credits ID, a Training Credits Program Guide, and a list of ATPs and available authorized ILT courses. Palo Alto Networks places tremendous value on customer satisfaction and enablement so courtesy reminder email notifications are sent periodically prior to expiration.

### Product Sales Information

- **SKU:** PAN-EDU-TRAINING-100.
- **Value:** 1 Training Credit = US\$100 purchasing power.
- **Purchasing:** Credits are available through Palo Alto Networks resellers.
- **Redeeming:** Credits are redeemable through any Palo Alto Networks ATP.
- **Combining:** Credits can be combined with other products and services or purchased as standalone.
- **Use:** Credits work for authorized ILT courses, certification exam vouchers, or course-related lab time.
- **Expiration:** 12 months from the date of sale. (Training must be scheduled and completed before the expiration date.)

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## Redeeming Training Credits

Training Credits are redeemed through our ATPs. These partners are established service partners that have demonstrated instructional delivery capabilities and expertise. They provide quotes and guidance for the redemption process. You must provide your Training Credits ID, intended training, and student candidate information. Be sure to schedule and complete the training before your credits expire.

To find your nearest ATP, visit our [Worldwide Authorized Training Partners page](#).

To register for an ILT course, check out our [consolidated ATP class schedule](#).

See also our [Authorized Instructor-Led Course Offerings page](#).

## Education Services Commitment to Quality

We're committed to the success of our customers, with the assurance that our ATPs have the best preparation, training, tools, techniques, and information available. ATPs must meet rigorous authorization and compliance requirements to ensure the highest possible standards and quality of service.

For Training Credits Program-related questions, email [training-credits@paloaltonetworks.com](mailto:training-credits@paloaltonetworks.com).



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